


eUpdate

Termination of Agreement with MediSys Health Network in New York

We want to keep you informed of changes that occur in our network so that your clients and their employees do not incur any unnecessary out-of-network costs.

Please be aware that, despite good faith efforts to negotiate a new contract, **our Oxford agreement with MediSys Health Network, will terminate on May 1, 2008.** MediSys Health Network consists of:

- Brookdale University Hospital and Medical Center
- Jamaica Hospital Medical Center and
- Flushing Hospital Medical Center.

Please note: MediSys does not have a contract with UnitedHealthcare - this termination has no effect on current UnitedHealthcare customers. To minimize the disruption that this may cause your Oxford clients' employees and provide them with sufficient time to find another Oxford network hospital, we will consider care received at these three facilities through May 1, 2008 in-network.

What does this mean to Oxford Members?

Effective May 1, 2008, any care that employees receive from the three above listed facilities, other than emergency or transitional care, will be on an out-of-network basis, except:

1. Authorizations granted prior to May 1, 2008 to receive an inpatient or outpatient hospital service at one of the three facilities (listed above) on or after May 1, 2008, will be honored. However, no new authorizations to receive services at the three facilities (listed above) on or after May 1, 2008 will be provided unless transitional care has been granted.
2. Transitional Care:
 - a) If the employee is receiving an ongoing course of treatment or is hospitalized at one of the three facilities on and beyond April 30, 2008, he or she may be entitled to transitional care. This means the employee's care may be covered for a transitional period for up to thirty (30) days beginning May 1, 2008.
 - b) If the employee is in their second trimester of pregnancy on May 1, 2008 their care may be covered and the transitional period shall include postpartum care directly related to delivery, assuming that they remain eligible for Oxford coverage.
 - c) Employees should call Customer Service at the number on their Oxford member ID card or **1-800-444-6222** for transitional care details*.

As is our standard policy, care for an emergency illness, injury or condition will be treated as in-network care at any hospital. A primary care physician or specialist should not refer employees to a MediSys Health Network facility for routine treatment or tests. Instead, they should refer employees to one of the major neighboring hospitals in our network, including:

- **Kingsbrook Jewish Medical Center**

- **University Hospital of Brooklyn**
- **New York Methodist Hospital**
- **Queens Hospital Center**
- **New York Hospital Medical Center of Queens**
- **Mary Immaculate Hospital**

How are we communicating this change to Employer Groups and Members?

We are notifying employer groups and members at least 60 days prior to the effective date of the termination.

[Sample Employer Letter](#)

[Sample Member Letter](#)

Again, our primary commitment is to provide employees with access to comprehensive, quality and affordable health care services. If you have any questions, please call **1-888-201-4216**.

***Please note that New York Transitional Care rights that some members may be entitled to are outlined in the body of the letter, some members on New Jersey or Connecticut plans may be entitled to the following:**

If the member has a Connecticut plan:

- Transitional care may be granted for a member who has entered her second trimester of pregnancy for up to six weeks after delivery.
- Transitional care for any other ongoing course of medically necessary care may be granted for up to 60 days from the date of notice of provider disenrollment to the member.

If the member has a New Jersey plan:

- Transitional care for medically necessary post-operative follow-up care may be granted for up to six months from the date the provider disenrolls.
- Transitional care for medically necessary oncology or psychiatric treatment (excluding substance abuse) may be granted for up to one year from the date the provider disenrolls.
- Transitional care may be granted once the member is diagnosed as pregnant for up to six weeks after a normal vaginal delivery, or for up to six months following a cesarean delivery.
- Transitional care for any other ongoing course of medically necessary care may be granted for up to four months from the date the provider disenrolls.

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