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Survey recognizes Aetna for ease of interactions with physicians

In the recently released 2008 PayerViewSM Rankings by athenahealth, Aetna has been ranked #1 of eight national health plans. The independent organization's survey ranks health insurers on financial measures, administrative performance, and medical policy complexity. The rankings use athenahealth's claims data from more than 12,000 medical providers representing over 30 million medical procedure charges for 2007.

Some highlights of the PayerView Rankings:

- Aetna pays physicians faster and denies claims less often than other health plans that were measured
- Aetna earned high scores for the percent of claims that were resolved the first time they were submitted
- When a claim is denied for insufficient information, Aetna is one of the best at clearly communicating with physicians to ensure the claim will close with only one resubmission

This is the third annual PayerView Rankings by athenahealth, a provider of practice management and electronic medical record services to medical groups. Aetna progressed to the top from its previous rankings of second in 2007 and fourth in 2006.

For more information about the PayerView Rankings results, please use these links:

[Aetna news release](#)

[athenahealth news release](#)

May 29 [Wall Street Journal](#) article about the rankings

[The complete 2008 PayerView Rankings](#), evaluating 137 national, regional and government payers

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