

New Agreement Reached with the University Hospital

Effective March 28, 2008, UnitedHealthcare and the State University of New York ("SUNY"), on behalf of University Hospital, located in Syracuse, New York are pleased to announce an extension and amendment of their agreement to provide UnitedHealthcare members with continued access to its facilities and services.

We understand and embrace the importance of a large, high-quality, network so that our members have the greatest possible choice and access. The continuation of UnitedHealthcare's relationship with University Hospital helps maintains our already broad network of local hospitals, physicians and other health care professionals and reinforces our shared commitment to serving the Central New York community.

Members with ASO plans, to whom we communicated previously, will be sent a letter on April 1, 2008 to let them know that the agreement was extended and amended.

We thank you for your business and are dedicated to serving your needs. If you would like more information or have any questions, please contact your sales representative.

To unsubscribe from future e-mail communications, please send an e-mail with 'unsubscribe – e-mail' noted in the subject line to brokeremail@unitedhealthcarenortheast.com, or write to Broker Marketing - UnitedHealthcare, 48 Monroe Turnpike, Trumbull, CT 06611. Please include your full name and the name of your company in your request.



March 28, 2008

<<Member first name>> <<Member last name>>
<<address 1>>
<<address 2>>
<<city>>, <<state>> <<zip>>

Dear <<Member first name>> <<Member last name>>,

Recently, UnitedHealthcare sent you a communication dated February 29, 2008 about a change in network status for **University Hospital**. We are pleased to inform you that we have reached an agreement with this hospital and that University Hospital will remain a participating hospital with UnitedHealthcare.

We are proud of our longstanding relationship with University Hospital. We apologize for any inconvenience this may have caused. If you have any questions, please call the Customer Service number on the back of your member ID card.

Sincerely,

A handwritten signature in cursive script that reads 'Sanford Cohen, MD'.

Sanford Cohen, MD
Chief Medical Officer, Northeast Region