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HEALTHCARE SOLUTIONS

HCS BASICS • NEWS FOR BROKERS & GENERAL AGENTS

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## Helping Members Understand Their EOBs

Last month's [Health Net Member Basics](#) focused on building an understanding of the claims process. This month's issue explains to members what they should look for on their Explanation of Benefits (EOB) and Online Claim Detail, providing a brief overview of the information that is contained in each, and explaining where they can find a breakdown of their payment responsibility.

[Click here](#) to view the May edition of Health Net Member Basics.

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