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HEALTH NET
HEALTHCARE SOLUTIONS

HCS BASICS • NEWS FOR BROKERS & GENERAL AGENTS

April 9, 2008

Health Net Employer Satisfaction Survey

Health Net of the Northeast will be conducting a 2-week, online **Health Net Employer Satisfaction Survey** starting on **Wednesday, April 16th**.

What is the purpose of the survey?

Health Net will be asking our employer groups for their feedback on how well we are serving them and their employees. Understanding employer opinion of our current performance is a critical part of our ongoing efforts to improve service to our clients.

How will the survey be conducted?

On April 16th, an email invitation containing a link to the survey will be sent to Health Net's Northeast employer groups. Those employers who choose to participate will be asked to click on the link and be led to the survey site. The survey will take approximately 15 - 20 minutes to complete.

Survey responses will be anonymous and kept completely confidential.

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